

Beat: News

## MH17 Crash: MAS To Waive Change Fees, Offers Refunds For Cancellations

### Mh17 Crash

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**USPA NEWS** - PETALING JAYA, July 19 ““ Malaysia Airlines (MAS) will waive any change fees for passengers intending to make amendments to their flight itineraries to any MH destination, the carrier said Saturday.

It added that passengers who wish to postpone or cancel travel plans can obtain a refund, including for non-refundable tickets. “Our Enrich passengers will also receive fee waivers for any changes to their travel itinerary, as well as refunds of miles should they choose to cancel their redemption tickets,” MAS said in a statement. The announcement follows the tragic crash of MH17 on Thursday, which claimed the lives of all 298 people onboard.

MAS said the waiver was applicable for those booked to travel between July 18 and Dec 31 this year. Passengers would need to apply for the waiver by July 24. Those wishing to make changes to their travel plans may contact the nearest MAS ticketing office, or call the airline’s global call centre at 1-300-88-3000. “Malaysia Airlines deeply regrets the loss of MH17, and is very much appreciative of the support from our passengers,” MAS said in a statement. MH17 disappeared from radar screens in eastern Ukraine at around 1415 GMT, hours after the Boeing 777, bound for Kuala Lumpur, had taken off from Amsterdam’s Schiphol airport. The Boeing 777, with 283 passengers and 15 crewmembers onboard,

very much appreciative of the support from our passengers,” MAS said in a statement. MH17 disappeared from radar screens in eastern Ukraine at around 1415 GMT, hours after the Boeing 777, bound for Kuala Lumpur, had taken off from Amsterdam’s Schiphol airport. The Boeing 777, with 283 passengers and 15 crewmembers onboard, is believed to have been accidentally shot down 50km from the Ukraine-Russia border. - See more at: <http://www.pocketnews.my/eng/2014/07/19/mh17-crash-mas-waive-change-fees-offers-refunds-cancellations/#sthash.1RKvqQbN.dpuf>

#### Article online:

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